To the Head of Customer Service

of "Center of Information Technologies "Nelian"

CATHRINE CHIHANGA

4 GLEN DEVON CLOSE HIGHLANDS

HARARE

PHONE 00263733834737

USER REPORT

The naturopath name CATHRINE CHIHANGA has been using the complex "Biolaz-Oberon" model "11S-PRO" serial number 0090101 with the software "DIANEL-PRO NON LINEAR ANALYSIS OF HEALTH CONDITION AND TESTING OF PREPARATIONS since 1st February 2011

Our organization is engaged in distribution of alternative-medicines practice/research and its specialization - traditional medicine, alternative medicine, naturopathy, indication of nutritional supplements, acupuncture, bioresonance testing, healing, psychophysiology, SPA, fitness centers, physical therapy etc. The main business is neworking in selling nutritional supplements. Indicate whether there is a medical license or not, what kind of your business activities is main one. There is a licence for ditribution of traditional medicine supplements.

During the operation of Dianel (model name) since "DATE" up to "DATE", (APPROXIMATELY 4000 patients were tested with the device/ tests were performed (You can use 'Event Log' and 'History of Payment' functions to calculate the number of patients/tests).

Please specify the diseases or disorders which are most frequently detected with the help of the device. Kidney, pacreatisgastritis eye prostatitisfibroma of the lungischemic heart diseaseatrhritis multiple myelomastomach cancer gallstones tumors in the pacrease prostate.

Specify the approximate percentage of Dianel-made diagnoses that match clinical diagnoses if this is possible. 80 PERCENT

Specify what diagnoses and by what clinical tests and research methods were confirmed.

MOSTLY XRAYS, SCANNER, ENDORSCOPY/

Describe the advantages of working with a Dianel Complex, in your opinion IT HELPS TO DIAGNOSE THE DISEASE IN ITS EARLY STAGE

Describe the positive aspects in the work of the complex, user-friendly features, including an impact on the general efficiency of treatment and business in your clinic or pactice.

BEING ABLE TO TEST THE MEDICINE BEFORE IT IS SUBSCRIBED TO THE PATIENT

Specify the disadvantages or inconveniences in the complex or the software.

IT IS NOT ACCURATE IN IN DIAGNOSING UTERINE, LIVER, AND PACREASE CANCER

Please formulate specific comments and suggestions on how to improve the quality and functionality of the device and software, describe the functions you need.

I AM HAVING PROBLEMS IN STORING DATA

doctor/naturopath

THE HEADSET IS NOW TORN OR TATTERED; THE BIOLAZ OBERON EMITTER IS NOT WORKING,

Date	of documen	nt 5 Fe	ebruary 2015						
Chie	f Officer of	the org	ganization						
Or THE	rank of RAPIST			doctor/naturopatl CATTHRINE CH			RATOR	TRA	DITIONAL
signa	ature								
LS	CATHRIN	NE C	CHIHANGA	and	stamp	of	company	or	individual